



You can call in person

**Or, you can telephone
the PALS Office on
01244 650368 and
speak to us**

Or, you write to us at:

**PALS Office
NHS Western Cheshire
1829 Building
Countess of Chester Health Park
Liverpool Road
Chester CH2 1HJ**

**Or, you can email us at
pals@wcheshirepct.nhs.uk**



PALS

Patient Advice and Liaison Service



The PALS team will help you



If you are worried about something that has happened, ask PALS



If you don't know what is going to happen, ask PALS



If you need support, ask PALS



If you need information, ask PALS



If you find it difficult to talk to health staff, ask PALS

When is PALS open?

We are open between 8.30am and 4.00pm Monday to Friday. We are not open in the evening or on Saturday and Sunday. You can come and see us at these times.

